

# Café/Bar Assistant Recruitment Pack

### **About Vauxhall City Farm**

Vauxhall City Farm is a registered charity governed by a board of Trustees and regulated by the Charity Commission for England and Wales.

We deliver our mission through a range of educational, horticultural, and recreational workshops, volunteering, guided tours, riding lessons and visitor experiences of an urban farm.

#### Our aims are to:

- Support children and disadvantaged people to boost their confidence and aspirations via the development of personal, social, life and practical skills
- Promote emotional, mental, social, and physical health and well-being
- Develop environmental awareness and action
- Strengthen community cohesion
- Create enjoyment and recreational opportunities for those from our local and wider communities

Set in 1.5 acres Vauxhall City Farm is a 'piece of the countryside come to town' in the heart of Vauxhall, within earshot of Big Ben, and in the shadow of the London Eye. Just minutes away from the Thames and Westminster, the Farm offers all the sights and smells of the countryside, attracting over 50,000 visitors each year. Making it one of London's greatest hidden treasures.

Uniquely, Vauxhall City Farm is situated within London's Central Inclusion Zone, and very close to major rail and London Transport interchanges and tourist attractions. We attract visitors, and service users from all over London (and beyond); and our charitable objectives cover the 6 Boroughs of Lambeth, Westminster, Southwark, Hammersmith and Fulham, Kensington and Chelsea, and Wandsworth.

Free entry to the Farm brings these diverse communities together in surroundings where everyone is equal and welcomed, and enjoyment and learning are shared.

The farm provides opportunities for over 300 individuals to regularly Volunteer, and for Corporations to deliver clear and tangible benefits from Corporate Social Responsibility donations, "Corporate Challenges", "Payroll Giving" and "off-site" fundraising. All of which provide real and tangible benefits for a wide range of office workers and community recipients.

The Farm has an exceptional range of animals, horses, birds, pond life, ecological habitats, insects, herbs, dye and medicinal plants, vegetables, trees, and fruit bushes. It also has:

- an all-weather floodlit riding arena, paddocks and a strong track record of delivering both general riding and Riding for the Disabled lessons
- · a visitor and family friendly café
- a community garden which is entering an exciting stage of redevelopment

- A range of different "outdoors" environments, animals, plants, and natural habitats that directly support the curriculum needs of over 80 inner-city schools that cannot be accommodated on their cramped inner-city sites.
- high quality modern meeting/classroom/training/events facilities that provide ideal facilities, and a very different "inner-city environment, for corporate team building events, training, birthday parties, wedding receptions, art/crafts and music activities, exhibitions, filming, and TV.

## **Job Description**

Job Title Café/Bar Assistant

£10.85 per hour Salary

Contract Type Part Time 20 hours

Responsible To Café Supervisor

Accountable To CEO

Hours

#### **Key Responsibilities**

- Providing exceptional customer service
- Preparation of a basic food items and occasional baking
- Taking payments at the till point
- Taking food to tables
- Clearing tables and keeping the café tidy
- Making and serving coffee and other hot drinks to a high standard
- Serving soft and alcoholic drinks
- Cleaning
- Assist in the running of events in the café/bar and meeting rooms including birthday parties.
- To comply with the arrangements made to deliver services in accordance with the Vauxhall City Farms Equal **Opportunities Policy**
- To adhere to all health and safety instructions and not to do anything that might endanger themselves or others; to report to their line manager any dangerous situations in the workplace or any shortcomings in health and safety arrangements that they perceive

#### **Job Perks**

Access to animals on the farm, discounted riding lessons, subsidised lunch, and discount on all VCF merchandise.

#### **Special Conditions**

This position may involve contact with young people. The postholder will therefore be subject to a DBS check on appointment and on an appropriate review basis thereafter.



#### How to apply

To apply for the Café/bar position please submit:

- CV 2 pages max
- A covering letter (no more than 2 pages, minimum font size 11) letting us know why you are interested in the role and the skills and experience you will bring that align with the Job Description / Requirements.
- Email CV & cover letter to: recruitment@vauxhallcityfarm.org with the subject heading: Café/Bar Assistant

#### **Closing Date:**

#### **Employment requirement**

The post holder must have the right to work in the UK and will be required to provide the necessary paperwork to verify this. As the role requires close working with vulnerable people the post holder will be subject to an enhanced Disclosure and Barring Service clearance on appointment. By applying for this vacancy, you consent to the safe storage and handling of any personal data you have provided us with.

We will never share your data with a third-party without your consent. You can request the removal of your data at any time, by emailing info@vauxhallcityfarm.org.

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